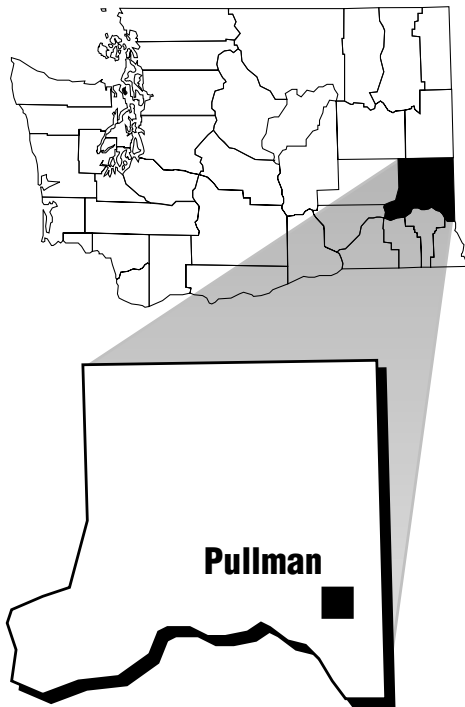


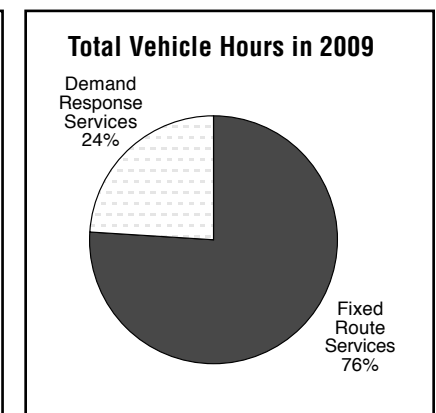
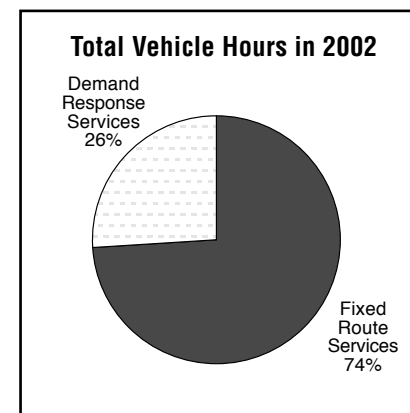
Rod Thornton
Transit Manager

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System Snapshot

- Operating Name: Pullman Transit
- Service Area: City of Pullman, Whitman County
- Congressional District: 5
- Legislative District: 9
- Type of Government: City
- Governing Body: Pullman City Council
- Tax Authorized: Utility tax approved in November 1978.
- Types of Service: 7 fixed routes and Dial-A-Ride service for elderly and persons with disabilities.
- Days of Service: Pullman Transit offers service with seven routes and Dial-A-Ride from 6:50 a.m. to 12:30 a.m., Monday through Fridays, and from 9:00 a.m. to 12:00 midnight on Saturdays.
- Base Fare: 50 cents per boarding with free transfers, fixed route; paratransit 40 cents per ride.



Current Operations

Pullman Transit operates seven fixed routes and complementary Dial-A-Ride for senior citizens over 65 years of age and persons with disabilities. Pullman Transit provides these services, Mondays through Saturdays. During school breaks and the summer quarter, Pullman Transit operates two fixed routes, instead of the seven.

Washington State University contracts with Pullman Transit permitting all students, staff, and faculty to ride without paying a fare by showing their WSU identification card.

The Pullman School District contracts with Pullman Transit permitting students who qualify to ride without paying a fare by showing a school-issued pass.

Revenue Service Vehicles

Fixed Route — 16 total, 12 equipped with wheelchair lifts, age ranging from 1985 to 1997.

Dial-A-Ride — 4 total, all are ADA accessible, age ranging from 1995 to 2002.

Facilities

The City of Pullman's maintenance and operations facility includes a 9,000 square foot building with the administration and dispatch functions, employees' area, and parking. A nearby 6,400 square foot building, used by all city vehicles, provides maintenance services.

Pullman Transit has one transfer center located on leased property. Parking for four buses, a passenger shelter, and drivers' rest rooms are at this site. There are 19 passenger shelters installed throughout the city.

Intermodal Connections

Pullman Transit provides access to:

- Wheatland Express with service to Moscow, Idaho;
- Northwest Stage Lines with service to Spokane and Boise; and
- the Pullman-Moscow Regional Airport for Dial-A-Ride users.

Bicycle access is available on all fixed route buses.

2002 Achievements

- Objectives met:
 - Pullman Transit reduced its fixed route service by 25 percent on August 28, 2002.
 - Ridership on the fixed route service declined by 13 percent after the service reduction.
 - Purchased a new ADA accessible paratransit van with assistance from State Rural Mobility grant.
- Other:
 - Renewed operating contracts with the Pullman School District and Washington State University.

2003 Objectives

- Add 55 percent more fixed-route service in August of 2003.
- Add 40 percent more Dial-A-Ride service in August of 2003.
- Purchase additional fixed route coaches.

Long-range (2004 through 2009) Plans

- Purchase 15 new transit coaches.
- Purchase 3 new ADA accessible paratransit vans.
- Expand the bus storage facility.



Pullman Transit

	2000	2001	2002	% Change	2003	2004	2005	2009
Service Area Population	24,948	24,540	24,929	1.59%	N.A.	N.A.	N.A.	N.A.

Annual Operating Information

Fixed Route Services

Revenue Vehicle Hours	15,217	15,429	14,177	-8.11%	15,600	19,500	20,000	20,000
Total Vehicle Hours	15,574	16,143	14,850	-8.01%	16,300	20,300	21,000	21,000
Revenue Vehicle Miles	188,661	191,671	174,492	-8.96%	191,000	238,000	245,000	245,000
Total Vehicle Miles	193,179	200,964	182,782	-9.05%	200,000	249,000	256,000	256,000
Passenger Trips	1,002,029	1,024,768	944,762	-7.81%	1,025,000	1,200,000	1,250,000	1,300,000
Diesel Fuel Consumed (gallons)	49,616	52,438	47,553	-9.32%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	2	10	8	N.A.	N.A.	N.A.	N.A.	N.A.
Employees (FTEs)	13.7	13.7	13.3	-2.92%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$1,004,384	\$1,120,892	\$1,063,827	-5.09%	\$1,285,000	\$1,687,000	\$1,648,000	\$1,648,000
Farebox Revenues	\$371,046	\$380,357	\$494,635	30.04%	\$755,337	\$1,001,819	\$1,051,909	\$1,051,909

Demand Response Services

Revenue Vehicle Hours	5,016	4,996	4,971	-0.49%	5,600	6,200	6,400	6,400
Total Vehicle Hours	5,282	5,196	5,297	1.94%	6,000	6,600	6,800	6,800
Revenue Vehicle Miles	45,744	47,259	48,422	2.46%	54,000	61,000	64,000	64,000
Total Vehicle Miles	48,310	49,230	51,594	4.80%	58,000	65,000	69,000	69,000
Passenger Trips	13,851	14,718	14,610	-0.73%	15,200	16,000	16,500	17,000
Gasoline Fuel Consumed (gallons)	6,119	6,382	5,927	-7.13%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	0	0	0	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	3	1	4	N.A.	N.A.	N.A.	N.A.	N.A.
Employees (FTEs)	5.2	5.2	5.2	0.00%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$327,317	\$355,621	\$337,050	-5.22%	\$461,000	\$536,000	\$527,000	\$527,000
Farebox Revenues	\$34,840	\$31,346	\$4,950	-84.21%	\$5,300	\$5,500	\$5,700	\$5,700

	2000	2001	2002	% Change	2003	2004	2005	2009
Annual Revenues								
Utility Tax	\$512,615	\$531,727	\$727,137	36.75%	\$702,000	\$737,000	\$737,000	\$775,000
MVET	\$381,239	\$0	\$0	0.00%	\$0	\$0	\$0	\$0
Transit Sales Tax Equity Distribution	\$63,392	\$0	\$0	0.00%	\$182,000	\$373,000	\$368,000	\$387,000
State Bridge Allocation	\$198,300	\$0	\$0	0.00%	\$0	\$0	\$0	\$0
Fares	\$405,886	\$411,703	\$499,585	21.35%	\$760,637	\$1,007,319	\$1,057,609	\$1,057,609
Federal Section 5311 Operating Grants	\$200,371	\$277,841	\$277,041	-0.29%	\$200,000	\$200,000	\$100,000	\$0
Other	\$37,179	\$19,378	\$11,417	-41.08%	\$39,000	\$68,000	\$68,000	\$68,000
Total Annual Revenues	\$1,798,982	\$1,240,649	\$1,515,684	22.17%	\$1,929,000	\$2,427,000	\$2,345,000	\$2,369,000
Annual Operating Expenses	\$1,331,701	\$1,476,513	\$1,400,877	-5.12%	\$1,746,000	\$2,223,000	\$2,175,000	\$2,175,000
Annual Capital Purchase Obligations								
Federal Section 5311 Capital Grants	\$41,921	\$0	\$0		\$0	\$0	\$0	\$0
Rural Mobility Program	\$0	\$0	\$0			\$110,000	\$1,162,000	\$1,200,000
Vehicles and Buildings Restricted	\$22,097	\$2,998	\$0		\$7,500	\$20,000	\$0	\$0
Total Capital Purchases	\$64,018	\$2,998	\$0	-100.00%	\$7,500	\$130,000	\$1,162,000	\$1,200,000
Ending Balances, December 31								
Vehicles and Buildings Restricted	\$868,343	\$629,481	\$765,065	21.54%	\$877,000	\$1,071,000	\$673,000	\$630,000

Performance Measures for 2002 Operations

	Fixed Route Services		Demand Response Services	
	Pullman Transit	Rural Medians	Pullman Transit	Rural Medians
Fares/Operating Cost	46.50%	6.64%	1.47%	1.70%
Operating Cost/Passenger Trip	\$1.13	\$4.86	\$23.07	\$16.78
Operating Cost/Revenue Vehicle Mile	\$6.10	\$3.56	\$6.96	\$3.78
Operating Cost/Revenue Vehicle Hour	\$75.04	\$75.04	\$67.80	\$53.40
Operating Cost/Total Vehicle Hour	\$71.64	\$70.43	\$63.63	\$51.06
Revenue Vehicle Hours/Total Vehicle Hour	95.47%	92.75%	93.85%	91.39%
Revenue Vehicle Hours/FTE	1,066	936	956	1,014
Revenue Vehicle Miles/Revenue Vehicle Hour	12.31	21.80	9.74	12.45
Passenger Trips/Revenue Vehicle Hour	66.6	14.6	2.9	3.0
Passenger Trips/Revenue Vehicle Mile	5.41	0.63	0.30	0.27

